

Kudos to the winners of our contest

The tributes to your admin assistants are in and, though it was hard to choose, here are the five finest entries:

The grand prize winner of the Fruits and Passion gift basket: **Cathy Wood from Barrie ON**

CARING CATHY

My Kudos and I'm sure that of the other 14 physicians involved in the Huronia Urgent Care Clinic in Barrie, ON go out to our office manager Cathy Wood. She keeps the place running seamlessly, by no means a simple task with four different doctors working on any given day and upwards of 200 patients per day passing through. She is constantly looking for ways to make things run smoother and manages every penny like it was her own. If she can find it cheaper somewhere else like Costco, Cathy will get it. It appears there is nothing she can't do. I came in one day and she was down fixing a toilet. Hats off to Cathy!

— *Dr Robert Ian Maxwell*

Also nominated by: *Dr Paul Howard, Dr Andre May, Dr Michael Murray, Dr Stephen Onlock, Dr Zahir Poonja, Dr Mitchell Whyne, Dr Paul Wilson, Dr Monica Wolnik, Dr Gus Zachos*



Fruits & Passion

Gift basket from
Fruits & Passion
(\$100 value)

Prize not exactly as pictured



The 15 runner ups will also receive an NRM Cross pen:

Doreen Burkholder

Nominated by: Dr Alison Vandenberg, Markham ON

Karine Duchesne

Nominated by: Dr Suzie Levesque, Ste-Foy QC

Sol Guillermo

Nominated by: Dr Elaine Herer, Toronto ON

Bessie Kelakis

Nominated by: Dr Wendy Wolfman, Toronto ON

Heather Kent

Nominated by: Dr I Kents, Brantford ON

Jane Mardic

Nominated by: Dr Antoinette Michael, Whitby ON

Nadine McKinnon

Nominated by: Dr Peter Pommerville, Victoria BC

Sylvia McNabb

Nominated by: Dr Cameron Boyd, Peterborough ON

Barbara Morgan

Nominated by: Dr Cathy Andrew, Toronto ON

Judy Munro

Nominated by: Dr Robert C Dickson, Hamilton ON

Rose Pearce

Nominated by: Dr Zaid Ramjohn, Clarendville NL

Janis Reaume

Nominated by: Dr Victor Vigna, London ON

Marilyn Rideout

Nominated by: Dr M I Ravalia, Twillingate, NL

Natalie Silva

Nominated by: Dr Denise Cole, Toronto ON

Brenda Veala

Nominated by: Dr Ilona Grymonpre, Nelson BC

The next four winners will receive a Cross pen and be featured in *NRM* along with our grand prize winner:

DARLENE THE QUEEN

Assistant: *Darlene Poulin*

From making sure we have enough cream and sugar stocked for our morning cup of tea, to proofreading our research by the evening, Darlene — affectionately known as 'The Queen' — has kept us happy and smiling, and helps our department work like a well-tended machine. She's taken the idiom "the group that plays together, stays together" seriously, and has vaulted our small, somewhat overworked group to become the envy of the hospital (especially true of our well-known monthly "Fluid and Electrolyte Rounds" at the local pub). She's a true gift — more than worth her weight in gold — and woe to those who try to tear her asunder from us!

— *Dr Gabrielle Weiler, Ottawa ON*

THE MAN

Assistant: *Peter D'Souza*

The coffee is always warm, the birthdays are remembered, the office staff gets affirmed, the patients are pacified and even temperatures come down. Who could ask for more? He's like a gentle breeze in sometimes stormy weather. And he's a man! And what would we be able to do without Peter?

— *Dr Irene D'Souza, Toronto ON*

THE REFEREE

Assistant: *Kathy Branch*

I have a few patients who have conflicting relationships with some of my other patients (ie ex-wife/ex-girlfriend or boyfriend). Kathy Branch has to be vigilant and book appointments at different times of the day so they don't encounter the undesirable other in the waiting room. She saves us a lot of heartache!

— *Dr Kalyani Srinivasan, Fredericton NB*

SUPER SECRETARY

Assistant: *Tina Dolan*

Super secretary she
Interest high for her MD
Gives a lot to patients all
Ready ear for those who call
Proud and caring Granny too
Dedicated, kind and true

Endless patients come and go
Ringing phones, the "no-show"
Ill humour rare despite her role
Calls to make, folks recall
Amazing she can cope at all

Cheerful, calm, cool and polite
Helpful always, a delight
Reasonable when patient wails
Through the busy day she sails
She's a saint, in her own right
Tell the patients to be nice
Bake her cookies apple and spice
Cares for all within her fold
That's the girl with heart of gold
Applaud her skill, thank her thrice

From early morn the work gets done
Is her doc the lucky one?
None forgotten sick or old
With heart attack or just a cold
A treasure she shines like the sun
— *Dr Mary Comerton, Ottawa ON*